

Pharmaceutical Needs Assessment

STRUCTURE AND FRAMEWORK – APRIL 2014

Principles:

- To set out a vision for building on the strengths of pharmacy, using the sector's capacity and capability to deliver further improvements in pharmaceutical services over the coming years as part of an overall strategy to ensure safe, effective, fairer and more personalised patient care
- A balance between three different aims:
 - A statement of commissioning intentions for the HWB
 - The basis of applications from pharmacy contractors and dispensing appliance contractors (new & existing)
 - The basis of determinations (and commissioning) by the area team
- Make the order logical to make it easy to read from front to back but use good chapter titles and table of contents to also make it a reference document
- A good map is worth a thousand words
- Satisfy various audiences in both electronic and printed media:
 - The public
 - Area teams
 - Applicants
 - NHS Litigation Authority's Family Health Services Appeal Unit and the courts
- To minimise unexpected consultation responses

Cover

- Look and feel like an HWB product

Version control

Executive summary

- Two page (?) summary
 - Purpose, consultation, LA/NHS background,
 - Summary of the assessment
 - Conclusion – are there any gaps?
 - Next steps – commissioning intentions

Introduction

- What a PNA is for
- The regulations – duty on HWB, revisions and updates
- What are pharmaceutical services - scope
 - Community pharmacy
 - Essential v. advanced v. enhanced services (limited)
 - 100 hours

- Internet/mail order only
 - DACs
 - Dispensing doctors
 - Local pharmaceutical services (LPS and ESPLPS)
 - Hospital pharmacy
- How the assessment was carried out – steering group, determination of localities, engagement, consultation report, surveys

For each locality

- Map and/or description of the locality
- Health needs (that may be met using pharmaceutical services)
 - PH data and analysis, demographics, graphs, comparisons
 - Different needs of different populations (inc. protected characteristics)
 - Demography
 - Risks to health and wellbeing
 - Known future changes
- Pharmaceutical services provision (locations, opening hours, services)
 - Necessary services: current provision inc. cross border
 - Necessary service: gaps in provision - current & future
 - Other relevant services: current provision inc. cross border
 - Improvements and better access: gaps in provision – current & future
 - Other NHS services – current & future
- Assessment
 - conclusion
 - gaps
 - improvements or better access
 - choice

Public Health Services Commissioned from Pharmacies

- Current Provision
- Future Plans
- Potential Commissioning
- Other Services

Appendices

- Equality impact assessment
- Policy context and background papers
- Steering group membership
- Pharmacy contractor list (including local pharmaceutical services(LPS) and dispensing appliance contractors)
- Dispensing doctor list (where applicable)
- Cross border services
- Consultation report
- Glossary & abbreviations